UniCredit Bank

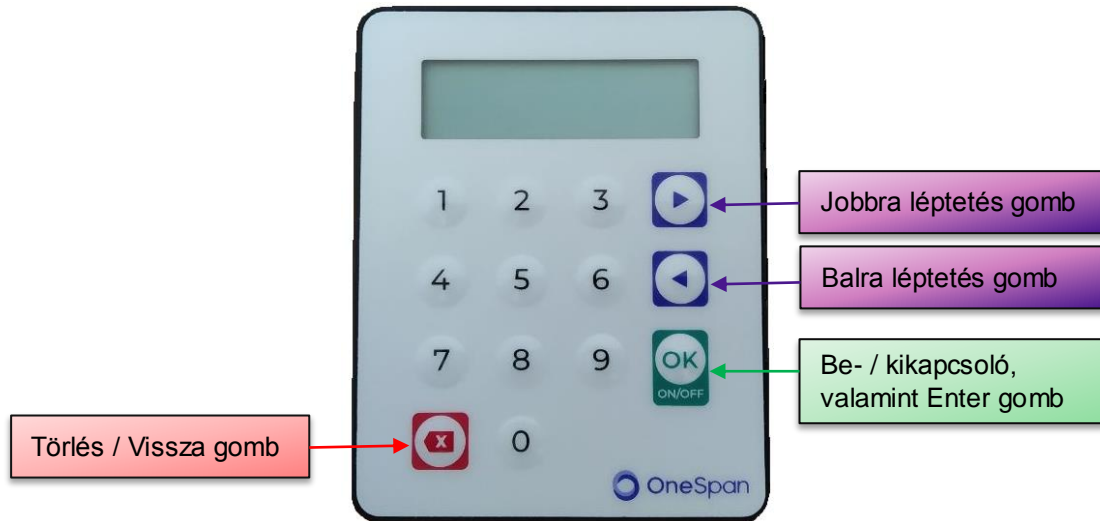# UniCredit Hungary Bank Zrt. – user guide for PSD2 compliant token version DP310

Click on the content table to navigate!

Buttons of the token

Jobbra léptetés gomb

Balra léptetés gomb

Be- / kikapcsoló, valamint Enter gomb

Törlés / Vissza gomb

First steps

No.	Action	Display	Comment
1.	Press the green ON/OFF button to turn the token on.	Welcome	Hold it for at least 1 second.
2.	Enter your confidential 4-digit-long PIN then press OK.	New PIN?	

3.	Confirm the new PIN then press OK.	**Confirm PIN**		
	Press the green OK button then continue from step 2 with another PIN.	**Weak PIN!** <OK>		The chosen PIN is too weak, therefore it cannot be used. The codes 1234, 5555, 8765 and alike are not allowed.
4.		**New PIN OK** <OK>		The new PIN has successfully changed.
	Press the green OK button then continue from step 2.	**PINs Differ!** <OK>		The repeated PIN differs from the initially entered PIN, so the process restarts.

Login to UniCredit's Internet Banking applications

No.	Action	Kijelző	Comment
1.	Press the green ON/OFF button to turn the token on.	Welcome	Hold it for at least 1 second.
2.	Enter your confidential 4-digit-long PIN then press OK.	PIN? ****	
3.		PIN <OK>	You have entered the correct PIN.
	Press the green OK button twice then continue from step 2.	Wrong PIN <OK>	Incorrect PIN was entered, therefore the login was not successful.

4.	Press the green OK button to generate a password.		The one time login password can be generated here.
5.	Enter the displayed code into the appropriate pass-word field in the application		The password can be enlarged by pressing the green OK button.

Sign payment orders in UniCredit's Internet Banking applications

No.	Action	Display	Comment
1.	Press the green ON/OFF button to turn the token on.	Welcome	Hold it for at least 1 second.
2.	Enter your confidential 4-digit-long PIN then press OK.	PIN? ****	
3.		PIN <OK>	You have entered the correct PIN.
	Press the green OK button twice then continue from step 2.	Wrong PIN <OK>	Incorrect PIN was entered, therefore the login was not successful.

4.	Press the purple right arrow button once.	Menu ◄ 1. Password ►	
5.	Press the green OK button to start the creation of a new signature code.	Menu ◄ Signature ►	
6.	Enter the 6-digit-long account ID displayed by the Internet Banking app.	Account ID? _____	
7.	Enter the total amount of the payment.	Total amount? 30,00	The digits are shifted from the right side of the display, so for integer numbers two zeros are also required.

5.	Enter the displayed code into the appropriate pass-word field in the application		The password can be enlarged by pressing the green OK button.

PIN change

No.	Action	Display	Comment
1.	Press the green ON/OFF button to turn the token on.	Welcome	Hold it for at least 1 second.
2.	Enter your confidential 4-digit-long PIN then press OK.	PIN? ****	
3.		PIN <OK>	You have entered the correct PIN.
	Press the green OK button twice then continue from step 2.	Wrong PIN <OK>	Incorrect PIN was entered, therefore the login was not successful.

4.	Press the purple right arrow button twice.	Menu ◄ 1. Password ►	
5.	Press the green OK button.	Menu ◄ 3. Settings ►	
6.	Press the green OK button.	Settings ◄ 1. Change PIN ►	
7.	Enter your confidential 4-digit-long PIN then press OK.	PIN? ****	

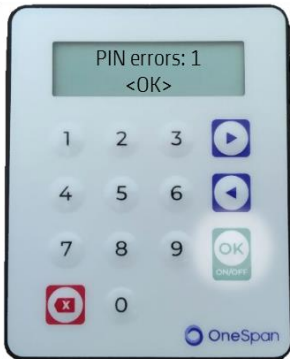|			
8.		**PIN** **<OK>** 	You have entered the correct PIN.
	Press the green OK button twice then continue from step 2.	**Wrong PIN** **<OK>** 	Incorrect PIN was entered, therefore the login was not successful.
9.	Enter your confidential 4-digit-long PIN then press OK.	**New PIN?** 	
10.	Confirm the new PIN then press OK.	**Confirm PIN** 	

	Press the green OK button then continue from step 2 with another PIN.	Weak PIN! <OK>	The chosen PIN is too weak, therefore it cannot be used. The codes 1234, 5555, 8765 and alike are not allowed.
11.		New PIN OK <OK>	The new PIN has successfully changed.
	Press the green OK button then continue from step 2.	PINs differ! <OK>	The repeated PIN differs from the initially entered PIN, so the process restarts.
12.	Press the red *Back* button.	Settings ◄ 1. Change PIN ►	

13.	Press the red *Back* button.		
14.			

Blocking the token PIN

In case incorrect PINs are used then the token displays a warning message twice. After that a time penalty is enforced for 1 minute also twice, and finally the token will be blocked.

No.	Action	Display	Comment
1.	Press the green ON/OFF button to turn the token on.	Welcome	Hold it for at least 1 second.
2.	Enter an incorrect 4-digit-long PIN then press OK.	PIN? ****	
3.		Wrong PIN \<OK>	Incorrect PIN was entered, therefore the login was not successful.
4.	Press the green OK button.	PIN errors: 1 \<OK>	There has been 1 unsuccessful login attempt.

5.	Enter an incorrect 4-digit-long PIN then press OK.		
6.			Incorrect PIN was entered, therefore the login was not successful.
7.	Press the green OK button.		There have been 2 unsuccessful login attempts.
8.	Enter an incorrect 4-digit-long PIN then press OK.		

9.		Wrong PIN <OK>	Incorrect PIN was entered, therefore the login was not successful.
10.		Time penalty <OK>	
11.	Press the green OK button.	PIN errors: 3 <OK>	There have been 3 unsuccessful login attempts.
12.	Enter an incorrect 4-digit-long PIN then press OK.	PIN? ****	

13.			Incorrect PIN was entered, therefore the login was not successful.
14.			
15.	Press the green OK button.		The last chance to enter a correct PIN.
16.	Enter an incorrect 4-digit-long PIN then press OK.		

17.		Wrong PIN <OK>	Incorrect PIN was entered, therefore the login was not successful.
18.		PIN locked! <OK>	The token is blocked, please call your relationship manager or the call center at the following number: +36-1/325-3200.

Unlocking the PIN

No.	Action	Display	Comment
1.	Press the green ON/OFF button to turn the token on.	Welcome	Hold it for at least 1 second.
2.	Press the green OK button.	PIN locked! <OK>	
3.	Tell your relationship manager the displayed 7-digit-long code then press the green OK button.	Lock code: *******	
4.	Enter the 8-digit-long unlock code that you received from the Bank then press the green OK button.	Unlock code?	In case some digits of the unlock code were mistyped from then the wrong numbers can be corrected with the help of the red *Delete* button.

		Unlock OK <OK>	The unlock was successful.
5.	Please check the unlock code with your relationship manager then continue from step 4.	Unlock fail! <OK> PIN locked! <OK>	Wrong unlock code has been entered, so the device is still locked.
6.	Enter your confidential 4-digit-long PIN then OK.	New PIN!	

7.	Confirm the new PIN then press OK.		
	Press the green OK button then continue from step 4 with another PIN.		The chosen PIN is too weak, therefore it cannot be used. The codes 1234, 5555, 8765 and alike are not allowed.
8.			The new PIN has successfully changed.
	Press the green OK button then continue from step 6.		The repeated PIN differs from the initially entered PIN, so the process restarts.

Change the language

No.	Action	Display	Comment
1.	Press the green ON/OFF button to turn the token on.	Welcome	Hold it for at least 1 second.
2.	Enter your confidential 4-digit-long PIN then press OK.	PIN? ****	
3.		PIN \<OK\>	You have entered the correct PIN.
	Press the green OK button twice then continue from step 2.	Wrong PIN \<OK\>	Incorrect PIN was entered, therefore the login was not successful.

4.	Press the purple right arrow button twice.	Menu ◄ 1. Password ►	
5.	Press the green OK button.	Menu ◄ 3. Settings ►	
6.	Press the purple right arrow button.	Settings ◄ 1. Change PIN ►	
7.	Press the green OK button.	Settings ◄ 2. Language ►	

8.	Press the purple right arrow button.		
9.	Press the purple OK button.		The device will display the texts in Hungarian from now on.
10.			
11.	Press the red *Back* button.		

12.	Press the red *Back* button.	Menü ◄ 3. Beállítások ►	
13.		Menü ◄ 1. Jelszó ►	

Token settings

No.	Action	Display	Comment
1.	Press the green ON/OFF button to turn the token on.	 Welcome	Hold it for at least 1 second.
2.	Enter your confidential 4-digit-long PIN then OK.	 PIN? ****	
3.		 PIN <OK>	You have entered the correct PIN.
	Press the green OK button twice then continue from step 2.	 Wrong PIN <OK>	Incorrect PIN was entered, therefore the login was not successful.

4.	Press the purple left arrow button.	Menu ◄ 1. Password ►	
5.	Press the green OK button	Menu ◄ 4. Info ►	
6.	Press the green OK button to view the details.	Info ◄ 1. Need help? ►	The token displays the address of the website of the Bank, the phone number and the e-mail address.
7.	Press the green OK button to view the details.	Info ◄ 2. Battery level ►	The token displays the current battery level.

8.	Press the green OK button to view the details.	Info ◄ 3. Serial numb. ►	The token displays the serial number, which can also be seen on the back of the device.
9.	Press the green OK button to view the details.	Info ◄ 4. Date/Time ►	The token displays the date and time by the internal clock of the device.
10.	Press the green OK button to view the details.	Info ◄ 5. FW version ►	The token displays the firmware number.